

Clinical Interventions - Basics



Overview

A Clinical Intervention is a professional activity by the pharmacist directed towards improving the quality use of medicines by patients. It may result in a recommendation for a change in the patient's medication therapy, means of administration and/or medication-taking behaviour. Community pharmacists are highly trained health professionals who are in an ideal position to detect, resolve and document drug-related problems during the course of prescription-related activities, predominantly dispensing and counselling.

A Clinical Intervention must relate to a medicine and must be recorded using the D.O.C.U.M.E.N.T. classification system. However, it does not include generic medicine substitution, routine prescription-related counselling, CMI provision or professional activities undertaken directed towards improving QUM during HMR, RMMR, Medscheck or Diabetes Medscheck services.

An incentive payment will be paid four times per year to Eligible Community Pharmacies who are participating in this priority area that meet the Program requirements and accreditation requirements of an approved Pharmacy Accreditation Program such as the Quality Care Pharmacy Program (QCPP) when delivering a clinical intervention.

The PSA has developed **Professional Practice Standards and Guidelines** that intend to support pharmacists to perform and record Clinical Interventions. These are available for download at www.5cpa.com.au under the Resources tab.

Eligibility and Registration

To be eligible to participate and receive incentive payments for this priority area an Eligible Community Pharmacy must:

- be a Section 90 Pharmacy;
- be accredited by an approved Pharmacy Accreditation Program (such as QCPP);

- agree to publicly display and comply with the Community Pharmacy Service Charter and Customer Service Statement;
- register at www.5cpa.com.au;
- meet the PPI Program requirements (detailed in the **PPI Program Specific Guidelines**); and
- lodge a valid claim for Clinical Interventions with Medicare no later than the due date specified for the relevant eligible Claiming Period.

NOTE: It is important that your pharmacy registration is maintained and updated as required (PBS approval number changes, PPI selections, etc) as this may affect your PPI eligibility and payments from the Department of Human Services (Medicare). For information on how to update your registration, go to the **PPI Registration** page at www.5cpa.com.au and click on the following tabs - Initiatives & Programs > PPI > Registration.

Recording and Claiming

Ensure your data collection system is in place to record the total number of clinical interventions delivered under the D.O.C.U.T. components of the D.O.C.U.M.E.N.T. classification system. This total number is to be entered on the **Pharmacy Practice Incentive Periodic payment(s) application** (Claim form) and lodged with Medicare no later than the due date specified for the relevant eligible Claiming Period.

For further information, refer to the **PPI Program Specific Guidelines** and the **DAA and Clinical Interventions claiming** factsheet available under the Resources tab at www.5cpa.com.au.

QCPP accreditation requirements

Eligibility for each PPI priority area is linked to meeting specific requirements within the quality standard (such as QCPP). The table below explains what requirements within the quality standard must be met to be eligible for this incentive payment.

Clinical Interventions	
QCPP Requirement	What you need to do
P2H Clinical Interventions Policy	<input type="checkbox"/> Review the P2H Clinical Interventions Policy and T2G Clinical Interventions Checklist <input type="checkbox"/> Develop your clinical interventions policy <input type="checkbox"/> Develop your recording system using the D.O.C.U.M.E.N.T. classification system (either paper-based or electronic)
T2G Clinical Interventions Checklist	<input type="checkbox"/> Perform and record clinical interventions, adhering to your policy <input type="checkbox"/> Collate the total number of D.O.C.U.T. clinical interventions <input type="checkbox"/> Report data to Medicare four times a year

For general enquires contact: support@5cpa.com.au or phone: **1300 555 262** or for further information visit www.5cpa.com.au

